

Michael Luevanos

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SKILLS

Programming Languages: JavaScript; Python; SQL; C#; CSS3; HTML5

Tools: Git; Tableau; Jupyter Notebooks; Postman; Agile Methodologies; Chrome DevTools; SQL Server Management Studio; Trello; Zendesk; Visual Studio Code; Microsoft Visual Studio; Jira; Box

Frameworks & Libraries: React; Pandas; Matplotlib; Seaborn; Bootstrap 4; ADO.Net; .Net Core

EXPERIENCE

Project Coordinator (Part Time)

Carroll Guido Groffman Cohen Bar & Karalian, LLP

February 2020 - Present

- Digitize firm documents and update databases with DOS & FileMaker Pro resulting in a 20% reduction in storage and software costs.
- Expedite materials to partners related to music licensing, distribution, copyrights, and royalty payments from organizations such as ASCAP, Music Reports, and Warner Music Group for boutique law firm.
- Centralize and audit finances with Excel to ensure cohesion between bank deposits and client timesheets.

Data Science For All Fellow (Part Time)

Correlation One

March 2021 - July 2021

- Awarded merit-based fellowship (4% acceptance rate) to train with Harvard Professor Natesh Pillai; 14-week program covers the full data science pipeline (planning, acquisition, preparation, exploration, modeling, delivery) using real world data-sets to deliver actionable insights.
- Cleaned, merged, and performed exploratory analysis on datasets with Pandas and Tableau for a capstone project investigating socioeconomic factors that impact Covid rates in New York.
- Extracted relevant variables through regression testing with Statsmodels Python module.

Full Stack Developer Trainee (Part Time)

Sabio Enterprises

January 2020 - August 2020

- Aligned with a team of 15 through daily agile stand-ups, using Git to manage repositories, to create Valorecare: the MVP for a “gig-economy” web based application.
- Created React components for the front end, developed RESTful API's with C#/.Net, and created a relational database for CRUD queries in SQL.
- Verified API's with Postman, participated in daily peer code reviews, and used Chrome DevTools to debug.

Project Manager, Customer Experience

Headspace

July 2015 - October 2019

- Owned the development and training of Quality Assurance processes and reports for an international customer service team resulting in a 96% customer satisfaction rating with Zendesk.
- Organized go-to-market strategies for promotional campaigns and feature releases communicating with cross-functional leadership for schedule updates and proper revenue forecasting with A/B testing in place.
- Increased enrollment by 5% through simplified user flows for Partnership and Sales campaigns; Utilized subscription-model expertise to reduce user abandonment by 11% on Growth and Church squads, contributing to a subscriber base of 1 million+.
- Created SOPs to expedite bug-fixes by quantifying user data for Engineering and Product using Jira and Google Sheets.

EDUCATION

California State University, Los Angeles | BA Communications, *cum laude*

2012